

# You now have more control with the enhanced user access manager

The sub-user maintenance feature on [finpro.protective.com](https://finpro.protective.com) has been replaced with the enhanced user access manager. As a primary user, you now have more autonomy to grant access and capabilities to other users in your account, helping you run your business with greater efficiency and control. Navigate to your profile drop-down in your dashboard to launch the user access manager.



## Control account access

You can directly grant account access to other financial professionals and non-licensed personnel without needing to make a request to your wholesaler. Invite new users, edit or remove users and resend invites — all from a single admin view in your user access manager dashboard.



## Grant custom capabilities

When inviting a new user to your account, you can grant custom access rights to any of the following capabilities within the site:

- Submit online applications.
- Manage new business.
- Manage existing business.
- View commission statements.

Change a user's access to these capabilities anytime by clicking Edit on their record in the user access manager.



## Get streamlined support

You can provide site access from a single login to non-licensed personnel who support multiple agents. This can streamline their ability to help you and other financial professionals as well as complete multiple business management tasks with greater efficiency.



**Have questions? Contact your Protective representative.**



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