# **Operations Bulletin**

LIFE INSURANCE 24030

SEPTEMBER 2024



#### 2024 year-end processing dates and holiday hours

As we near the end of the year, we are prepared to work closely with you on your pending business and help you have a successful close to 2024. Please use these dates to help you plan.

## Have a priority year-end case?

Contact your Case Relationship Manager or Internal Wholesaler

#### More resources

- <u>Case Submission</u>
   Checklist
- Pending
  Business Tips

See next page for Corebridge and vendor holiday hours

Key Year-End Dates		
Thu, Dec 5	Forward-Dated, Conditionally Issued Term Policies  Last day to conditionally issue and forward date Term policies, where the effective and draft date will be Thursday, December 26. All delivery requirements must be received by December 26 for policy to be placed inforce.  Note: For California policies, the last date to conditionally issue is Tuesday, November 26 due to extended forward-dating timeframe mandated by state.	
Fri, Dec 13	1099 Commission Value (Bi-Weekly and Semi-Monthly) Cut-off date for agents on bi-weekly and semi-monthly pay frequency. • Semi-monthly and bi-weekly payroll released Tuesday, Dec. 17	
Fri, Dec 20	Underwriting Approval – All Products  Last date for underwriting approval of all products to obtain policy issue and inforce placement.  Please note: This assumes no other delivery requirements, current effective date, draft date, or other form of premium on file.	
	Delivery Requirements — All Cases  Last receipt date for delivery requirements to ensure placement in 2024.	
	1035 Exchanges  Last date to receive 1035 funds and have policies issued and placed inforce, assuming all other requirements, including signed amendments and signed illustrations, have been received.	
	1099 Commission Value (Weekly) Cut-off date for agents on weekly pay frequency.  Note: Weekly payroll released Monday, Dec. 23.	

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### Home office and vendor holiday hours for 2024

November 2024		
Wed, Nov 27	Limited staff in some Corebridge offices; full staffing in Corebridge processing and service centers	
Thu, Nov 28	Corebridge offices and vendor operations closed for Thanksgiving	
Fri, Nov 29	<ul> <li>Corebridge offices: Closed</li> <li>Corebridge processing and service centers: Open</li> <li>CRL Lab Services: Closed</li> <li>CRL Plus (Inspections, Tele-interview): Open</li> <li>ExamOne (APS, Inspections, Tele-Interview): Open</li> <li>Parameds.com (APS): Open</li> </ul>	
December 2024		
Tue, Dec 24	Limited staff in some Corebridge offices; full staffing in Corebridge processing and service centers. Vendor operations open.	
Wed, Dec 25	Corebridge offices and vendor operations closed in observance of Christmas	
Tue, Dec 31	Limited staff in some Corebridge offices; full staffing in Corebridge processing and service centers. Vendor operations open.	
Wed, Jan 1	Corebridge offices and vendor operations closed in observance of New Year's  Day	

For vendor contact information, see **Preferred Vendors for Underwriting Services**.

