Ensure that your loved ones are always supported



As a Symetra benefit, Empathy's bereavement services and support will be available to your loved ones at no cost upon your passing, helping them navigate the complexities of loss.

From settling the estate to dealing with grief, Empathy's personalized, tech-enabled assistance and human support help families handle the practical, logistical and emotional challenges that loss brings.

Support and services Empathy provides:

Expert Personalized, step-Probate references Emotional support for by-step Care Plan **Care Managers** and resources coping with grief Automated tools that Custom funeral Guidance for claiming Managing and eligible benefits streamline tasks deactivating accounts planning

Learn more

You and your loved ones can find out more about Empathy by visiting empathy.com/partner/symetra

Life insurance is issued by Symetra Life Insurance Company, 777 108th Ave NE, Suite 1200, Bellevue, WA 98004-5135. Policies and endorsements may not be available in all U.S. states or any U.S. territory, and terms and conditions may vary by the state in which they are available. Empathy's bereavement services and platform are provided through an agreement with The Empathy Project, Inc., (doing business as Empathy). Empathy is not an affiliate of Symetra, and the services Empathy provides are separate and apart from the insurance or insurance death benefit provided by Symetra. Not available on all policy forms or in all jurisdictions. Empathy is only available to beneficiaries who are US residents. Information disclosed directly to Empathy is not disclosed to Symetra, and therefore is not subject to Symetra's privacy policy.

These services are subject to change and cancellation without notice.

The Empathy app and Care Team provide best practices, guidance, and support tailored to our understanding of needs. We do not provide legal, financial, or accounting advice, nor do we provide mental health diagnosis or treatment. We recommend that you consult a professional on such matters.