

## Create a MyAthene portal account to:

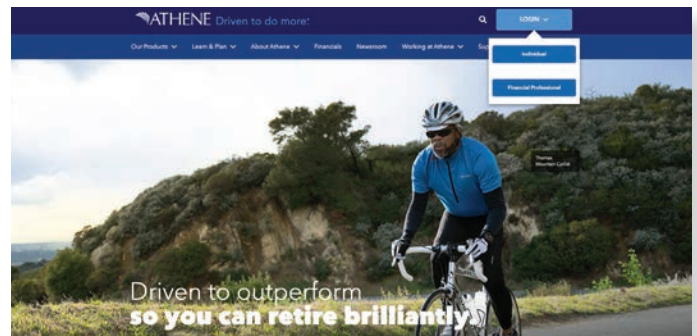
- View annuity values and performance
- Keep contact information up-to-date
- Request withdrawals from your contract
- Change a beneficiary
- Download tax documents



Visit [www.athene.com](http://www.athene.com) to create a MyAthene account.

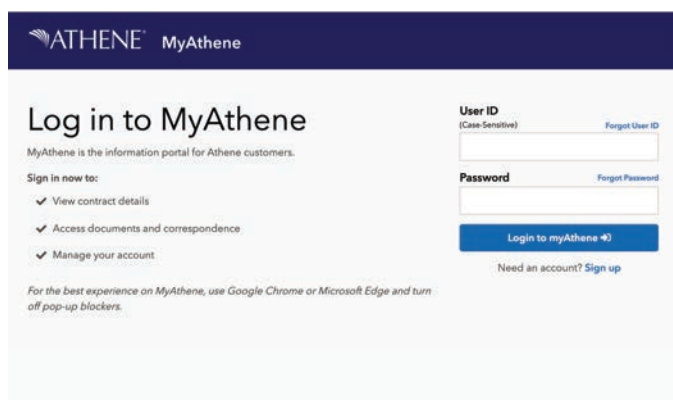
### 1 Get started

- Click **Login** and select **Individual**

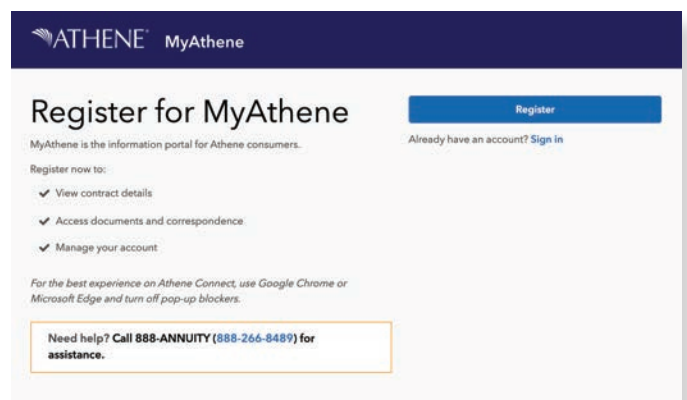


### 2 Sign up

- Click **Sign up** to create a new account



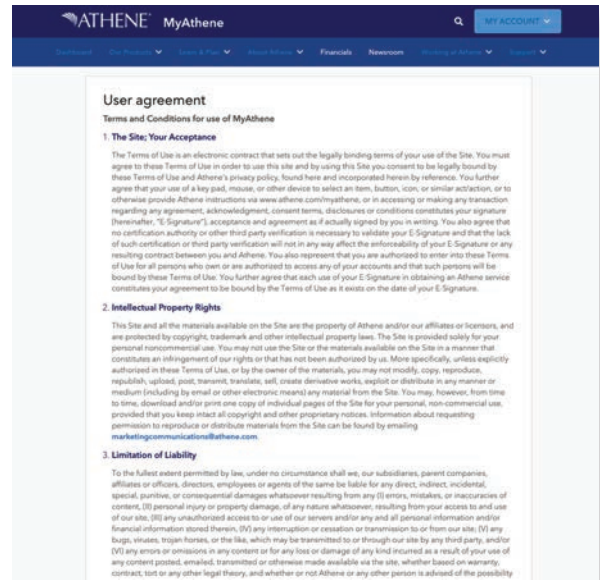
- Click **Register** button to begin registration



### ③ Review terms and conditions

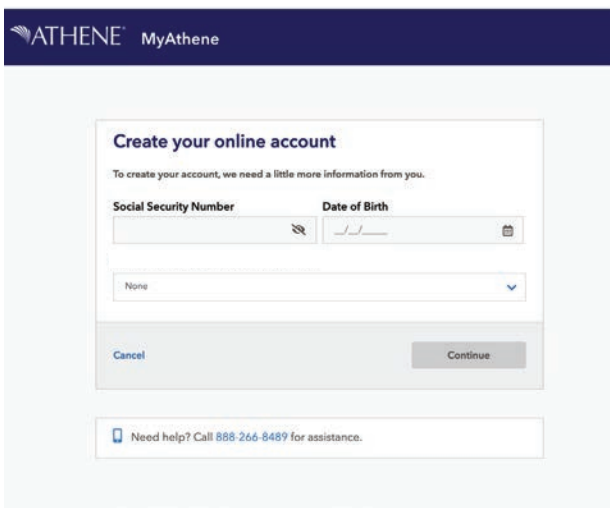
Scroll through User agreement to read this important information. If you agree...

- Check "I agree with these terms"
- Click Continue



### ④ Verify your identity

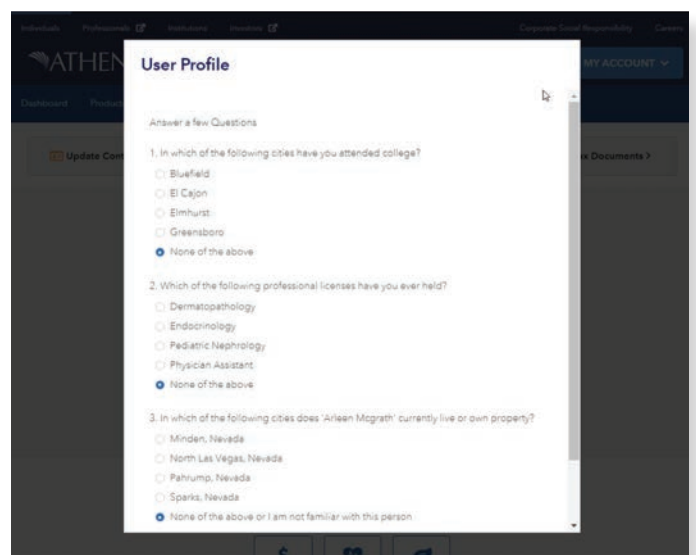
- Fill in your Social Security Number
- Fill in your Date of birth
- Click Continue



You'll then see a list of questions that verify your identity.

**Note:** These are specific details related to your personal information. Check each answer carefully; you will receive a limited number of opportunities to verify your identity.

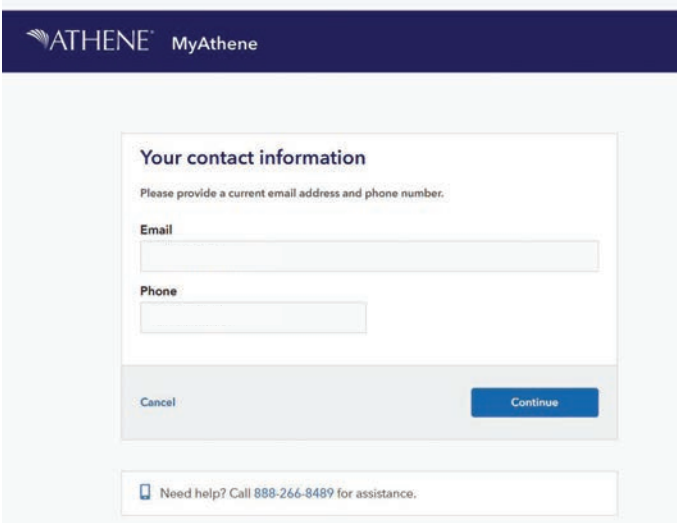
- Click on your response to each question
- Recheck each answer for accuracy
- Click Continue



## 5 Provide contact information

This information is only used for security purposes, such as password resets and multi-factor authentication; it will not be used for ongoing communication.

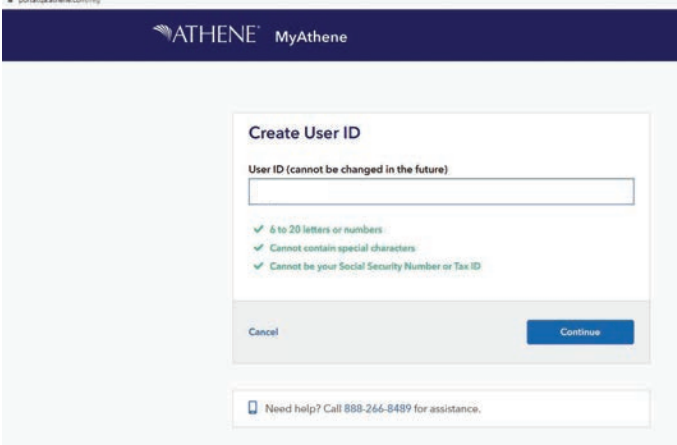
- **Add** your email address
- **Add** your phone number
- **Click Continue**



The screenshot shows the 'Your contact information' form in the MyAthene portal. The form has a title 'Your contact information' and a sub-header 'Please provide a current email address and phone number.' Below this are two input fields: 'Email' and 'Phone'. At the bottom of the form are 'Cancel' and 'Continue' buttons. A footer link says 'Need help? Call 888-266-8489 for assistance.'

## 6 Create a user ID

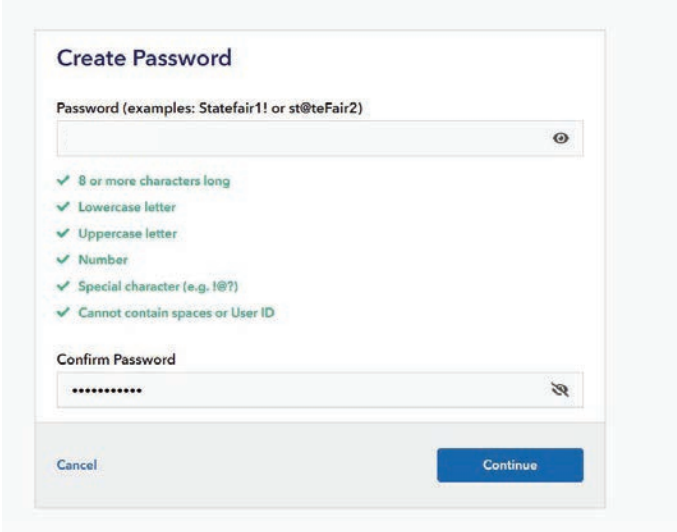
- **Create** a user ID following the guidelines on screen
- **Click Continue**



The screenshot shows the 'Create User ID' form in the MyAthene portal. The form has a title 'Create User ID' and a sub-header 'User ID (cannot be changed in the future)'. Below this is a single input field. A list of guidelines is shown: '6 to 20 letters or numbers', 'Cannot contain special characters', and 'Cannot be your Social Security Number or Tax ID'. At the bottom of the form are 'Cancel' and 'Continue' buttons. A footer link says 'Need help? Call 888-266-8489 for assistance.'

## 7 Create a password

- **Create** a password following the guidelines on screen
- **Click Continue**

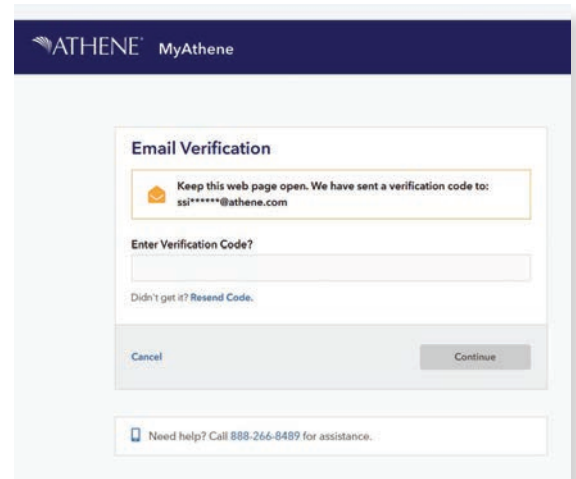


The screenshot shows the 'Create Password' form in the MyAthene portal. The form has a title 'Create Password' and a sub-header 'Password (examples: Statefair! or st@teFair2)'. Below this is a password input field with a visibility toggle. A list of guidelines is shown: '8 or more characters long', 'Lowercase letter', 'Uppercase letter', 'Number', 'Special character (e.g. !@?)', and 'Cannot contain spaces or User ID'. Below the guidelines is a 'Confirm Password' input field. At the bottom of the form are 'Cancel' and 'Continue' buttons.

## 8 Verify your email

A verification code will be sent to the email you provided.

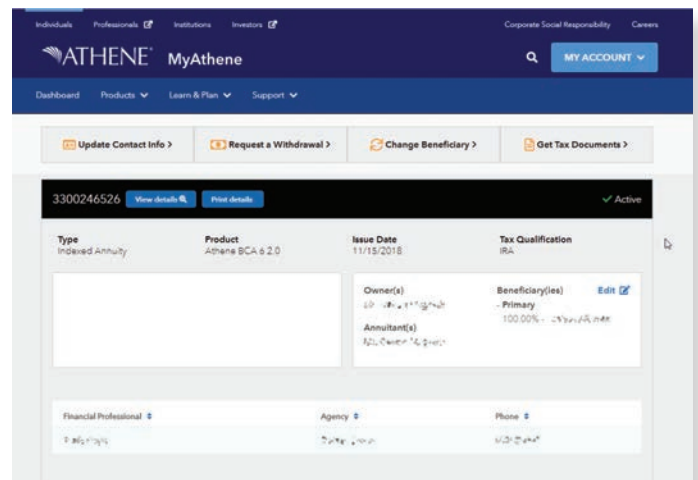
- **Type** in the **verification code** from the email
- **Click Continue**



The screenshot shows the 'Email Verification' page on the MyAthene website. At the top, the ATHENE MyAthene logo is visible. The main heading is 'Email Verification'. Below it, a message states: 'Keep this web page open. We have sent a verification code to: ssi\*\*\*\*\*@athene.com'. There is a text input field labeled 'Enter Verification Code?'. Below the input field, there is a link that says 'Didn't get it? Resend Code.'. At the bottom of the form, there are two buttons: 'Cancel' and 'Continue'. Below the form, there is a footer that says 'Need help? Call 888-266-8489 for assistance.'

## 9 Complete!

- You've completed registration for MyAthene.
- **Log in** with your new user ID and password.



The screenshot shows the MyAthene dashboard. At the top, there is a navigation bar with the ATHENE MyAthene logo and a search bar. Below the navigation bar, there are several tabs: 'Individuals', 'Professionals', 'Institutions', and 'Investors'. The main content area displays account information for a user with ID 3300246526. The account is marked as 'Active'. The details include: Type: Indexed Annuity; Product: Athene BCA 6 2.0; Issue Date: 11/15/2018; Tax Qualification: IRA. There are also fields for Owner(s), Beneficiary(ies), and Annuitant(s). At the bottom, there are fields for Financial Professional, Agency, and Phone.