

## Important information for Corebridge Financial customers in Florida

In response to challenges created for Florida residents by Hurricane Idalia and its aftermath, an emergency declaration has been issued for certain counties within the State of Florida.

Effective immediately, a temporary suspension is in effect on lapses, terminations, cancellations, and other time-sensitive provisions and requirements of the insurance policies and annuity contracts **for AGL and US Life customers residing in the counties covered under the declaration.**

- **This temporary suspension is in effect from September 1, 2023 through October 31, 2023.**

We are taking this action to protect customers from an unintentional lapse or termination. We will process other requests to help affected customers as quickly as possible.

If a customer receives a notice regarding the lapse, termination, cancellation, non-forfeiture option, or another time-sensitive provision of their policy or contract, they should contact our customer service center. See the link below for contact information.

### Questions? We're here to help.

Our goal is to take care of our customers. We encourage customers living in the covered counties of Florida to contact their agents or our customer service center with any questions regarding their insurance policies or annuity contracts. Find support resources, including claims forms, at [corebridgefinancial.com/support](https://corebridgefinancial.com/support).

### Covered Counties

The following counties in the State of Florida are part of the emergency declaration:

- Alachua
- Baker
- Bradford
- Citrus
- Columbia
- Dixie
- Franklin
- Gilchrist
- Hamilton
- Hernando
- Hillsborough
- Jefferson
- Lafayette
- Leon
- Levy
- Madison
- Manatee
- Marion
- Pasco
- Pinellas
- Sumter
- Suwannee
- Taylor
- Union
- Wakulla

Contracts and policies issued by **American General Life Insurance Company** (AGL), Houston, TX, except in New York, where issued by **The United States Life Insurance Company in the City of New York** (US Life). **does not solicit, issue or deliver contracts or policies in the state of New York.** The Elite line of annuities is issued by **The Variable Annuity Life Insurance Company** (VALIC), Houston, TX in all states, except New York. Variable annuities are distributed by **AIG Capital Services, Inc. (ACS)**, member FINRA.

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