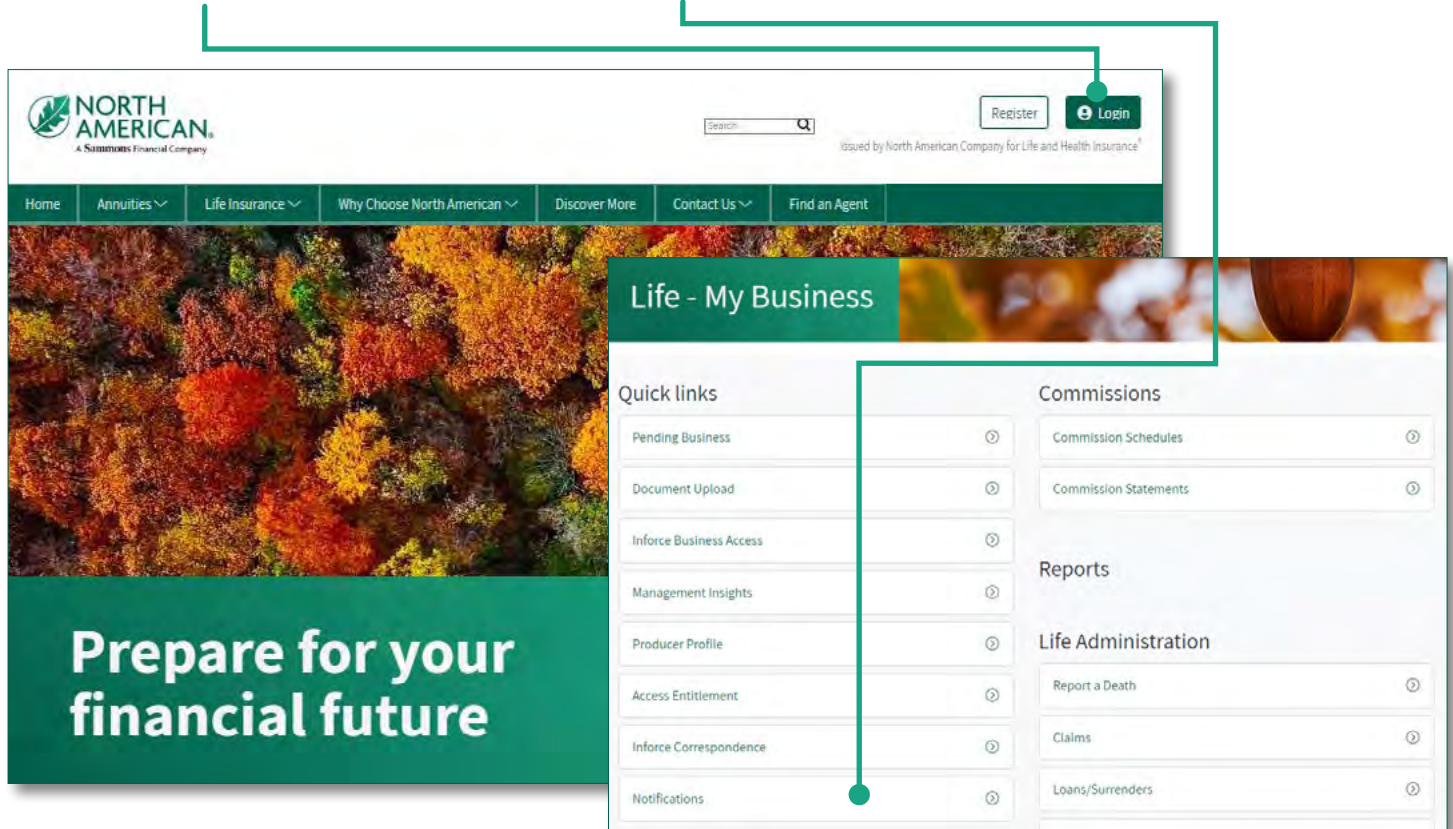


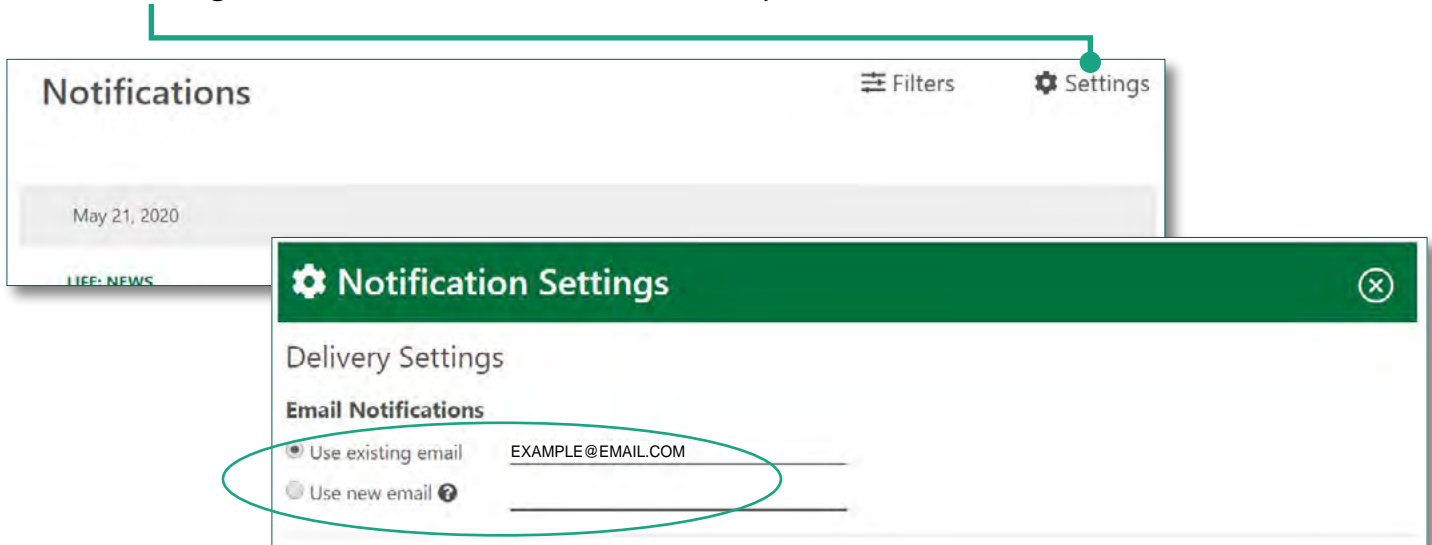
Setting up for agent notifications

After **logging into** the website, select **notifications** under My Business.



The screenshot shows the North American website interface. At the top, there is a navigation bar with the company logo, a search bar, and 'Register' and 'Login' buttons. Below this is a secondary navigation bar with links for Home, Annuities, Life Insurance, Why Choose North American, Discover More, Contact Us, and Find an Agent. A large banner with autumn foliage and the text 'Prepare for your financial future' is visible. A 'Life - My Business' dropdown menu is open, showing a list of quick links. The 'Notifications' link is highlighted with a green circle and a line pointing to the text above. Other links in the menu include Pending Business, Document Upload, Inforce Business Access, Management Insights, Producer Profile, Access Entitlement, Inforce Correspondence, Commissions (with sub-links for Commission Schedules and Commission Statements), Reports, and Life Administration (with sub-links for Report a Death, Claims, and Loans/Surrenders).

Under **Settings**, select the **email** address where you would like to receive the notification.



The screenshot shows the 'Notification Settings' dialog box. It has a title bar with a gear icon and a close button. Below the title bar, there are 'Filters' and 'Settings' icons. The main content area is titled 'Delivery Settings' and contains an 'Email Notifications' section. In this section, there are two radio button options: 'Use existing email' (which is selected) and 'Use new email'. The 'Use existing email' option is circled in green. To the right of the selected option, the email address 'EXAMPLE@EMAIL.COM' is displayed in a text field.

Select preferred notifications

On this same page below subscription settings, select what **notifications you want to receive**. This needs to be done for Life and Annuity.

Once all wanted notifications have been selected, select **save changes**.

- If web alerts are selected, the notification will be on the website under **Notifications** only.
- If email alerts are selected, an email will be sent to the address provided under delivery settings. (Web alerts will also need to be selected).
- The **Alert Frequency** and **Threshold** amount can be filled out to your specifications.

Life Business Annuity Business

Inforce Policy Notifications ?

Subscribe to All

To subscribe to ALL inforce policy notifications please select the subscription type(s) below (web, email) and save. Please note you must subscribe to the web notification before you can subscribe to the email version.

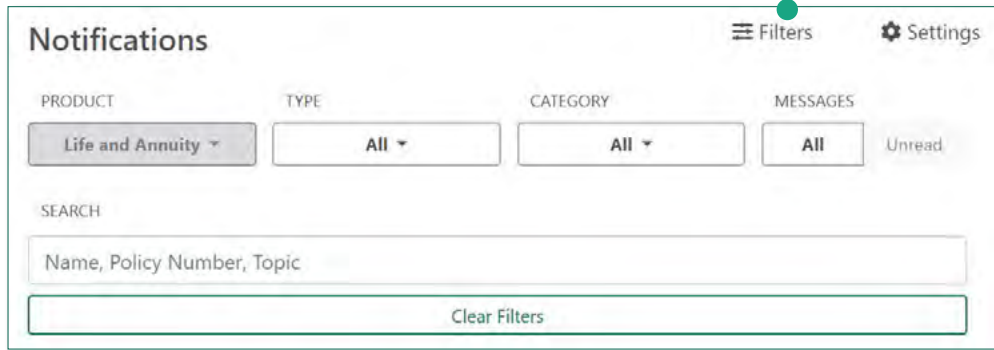
Web Email

Customize Individual Subscriptions [^]

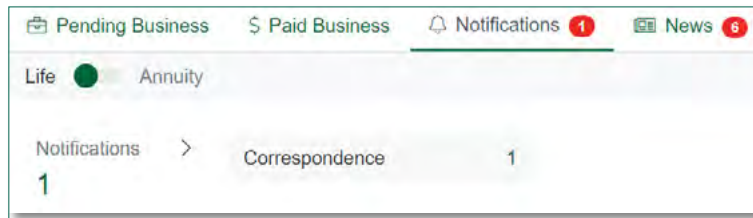
	Subscriptions
Address Change [∨]	<input checked="" type="checkbox"/> <input type="checkbox"/>
Allocation Change [^]	<input checked="" type="checkbox"/> <input type="checkbox"/>
Web <input checked="" type="checkbox"/> Email <input checked="" type="checkbox"/> Alert Frequency: <input checked="" type="radio"/> Daily <input type="radio"/> Weekly	<input checked="" type="checkbox"/> <input type="checkbox"/>
Annual Statement Available [∨]	<input checked="" type="checkbox"/> <input type="checkbox"/>

Once notifications are set up, they will be viewable under **Notifications**. Items can be searched by policy/contract number and date range under **filters**.

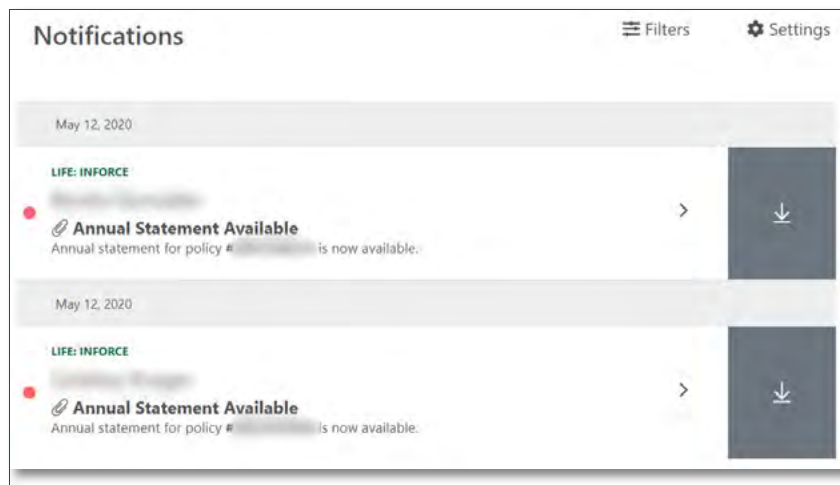
- There is also the ability to select the category by clicking on **filters**. There is a different tab for notifications based on Life or Annuity.



- A summary of all recent notifications is also available on the agent homepage viewable by category. The number of new unread notifications is displayed in red on the notifications tab.



- These items will be on the website for 30 days. For certain items such as annual statements, they will show under notifications for 30 days and then be available indefinitely when searching under the policy number.



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