

SERVICE

Post Issue Remittance Address Changes

There was a recent change with our lockbox vendor, from Exela to FIS. As with any large transition such as this, it is possible to experience some minor delays. Listed below are the new updated address details.

New overnight address

Term Essential, Term Elite, ROPT, and all other policy types not listed below

FIS Lockbox Operations

Doc 2

Attn: Prudential CID 6, P.O. Box 981503

10 Dan Rd

Canton, MA 02021

VUL, SVUL, VAL, AL, and FlexGuard

FIS Lockbox Operations

Doc 2

Attn: Prudential CID 7, P.O. Box 981504

10 Dan Rd

Canton, MA 02021

UL, UL2, SUL, SIUL, IAUL, and Founders Plus

FIS Lockbox Operations

Doc 2

Attn: Prudential CID 8, P.O. Box 981505

10 Dan Rd

Canton, MA 02021

NOTE: *The full address with CID and P.O. Box as shown above must be included*

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Standard payments new addresses

Term Essential, Term Elite, ROPT, and all other policy types not listed below

P.O. Box 981503

Boston, MA 02298-1505

VUL, SVUL, VAL, AL, and FlexGuard

P.O. Box 981504

Boston, MA 02298-1505

UL, UL2, SUL, SIUL, IAUL, and Founders Plus

P.O. Box 981505

Boston, MA 02298-1505

Contact Your Prudential Life Wholesaler with any questions.

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