

# OneAmerica<sup>®</sup> Care Solutions holiday hours

In observance of Thanksgiving, Christmas and New Year's, please note our holiday hours and availability. We've also included availability for our vendor, LTCG. OneAmerica wishes you and your families season's greetings of good health and happiness!



## OneAmerica holiday hours

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- Nov. 24 and 25: Closed
- Dec. 26: Closed
- Jan. 2: Closed

## Vendor holiday hours

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### LTCG

- Nov. 23: Inbound call center closes at 6 p.m. ET
- Nov. 24, 25 and 26: Inbound call center and assessment services closed; no appointments will be booked for these days
- Dec. 24, 25 and 26: Inbound call center and assessment services closed; no appointments will be booked for these days
- Dec. 31: Inbound call center closes at 3 p.m. ET
- Jan. 2: Inbound call center and assessment services closed; no appointments will be booked for these days