

North American Company for Life and Health Insurance®

## Field Bulletin

## **Copy of Policy on Paperless Pending Report**

420NB

Date: October 27, 2022 Effective: October 31, 2022

North American always strives to provide access to digital tools and resources to help you remain relevant in today's environment. We are excited to announce an enhancement that allows you to access a digital copy of your recently issued policies through the Paperless Pending Report.

Effective October 31, 2022, a digital copy of all policies issued out of New Business will be available to view and download from the Paperless Pending Report. The link to the policy will be located in the Policy details section and will be titled 'View Policy'. When the copy of the policy is ready to view, the link will display 'Available'. This digital copy will be available as long as the case is present on the Paperless Pending Report.

Plan		Policy	
Name.	V1092E	Status.	Issued/Approved
Description	Addvantage Term 10 Gen 9	Close Out Date	9/17/2022
Issue State	FL	Benefits/Riders	No Benefits/No Riders
Policy Date	8/1/2022	Substandard	No
Face Amount	5300,000.00	View Policy	Available
Plan Type	Term Life		

The digital copy of the policy should not to be used for delivery purposes, it is for <u>your records</u> only.

Please note these important details about the new digital copy of policies:

- The digital copy will be available for New Business policies only (not available for Policy Change), regardless if issued via eDelivery or paper, and will be available 2-4 hours after a case is issued or reissued.
- If Select/Partial policy pages are ordered, those updates will not be reflected in the digital copy.
- The digital copy will not replace the electronic copy of the policy the writing agent receives when a
  policy is issued via eDelivery. It will also not replace a copy of the policy that is emailed to the MGA;
  all policies issued out of New Business will continue to have a copy emailed to the MGA.
- As of October 31, 2022, all cases present on Paperless Pending that have been issued will be updated with the link to the digital copy of the policy, even if they were issued in the past.

## Please contact your Managing General Agent (MGA) with any questions.

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