

The Assurity Advantage Service Guarantee

You and your business are important to Assurity. The Assurity Advantage proves we're serious.

4-Day Service Guarantee for Critical Illness and Simplified DI!

Assurity Critical Illness (at or under \$75,000 benefit) and AssurityBalance® Simplified DI qualify for the Assurity Advantage Service Guarantee. That means we will process your application and mail the policy within four business days, or the writing agent gets \$100 cash.

Eligible applications need only meet the following criteria:

- Prior to submitting the application, the writing agent(s) must be contracted with Assurity and properly licensed and appointed in the state.
- The correct state version of the application must be properly completed, readable and contain all required signatures. All pages must be submitted including authorizations, disclosures and other compliance forms. If the application requires Assurity to contact the agent or applicant for additional information, it doesn't qualify.
- The applicant must satisfy all underwriting guidelines. Although all cases will be expedited, those requiring additional follow-up based on medical/personal information or reports from Medical Information Bureau (MIB), prescription checks or Motor Vehicle Report (MVR) will not qualify.
- If the applicant has insurance in force with Assurity or has been denied insurance with Assurity in the past two years, the new application must be reviewed by the Underwriting Department and will not qualify.
- When applying for multiple products simultaneously, Assurity will hold all applications until a final decision has been made for each product and issue all approved policies at the same time. A simplified product application applied for with non-Assurity Advantage products will not qualify.
- For Assurity Critical Illness, you must see your client face-to-face at the time of application to qualify for the four-day service guarantee.

Electronic applications received after 1:00 PM (Central) and paper applications received after 12:00 Noon (Central) will be considered received as of the next business day. Please allow up to 60 minutes after submitting for electronic applications to be received at Assurity. All eligible policies will be issued COD unless a valid form of payment is received with the application.

If all guidelines are met and the policy is not mailed within four business days, the \$100 may be received by contacting the Customer Connections at (800) 276-7619, Ext. 4264 or by emailing underwriting@assurity.com.

1 or 2-Day Service Guarantee for Accidental Death Insurance Plus!

Accidental Death Insurance Plus qualifies for the Assurity Advantage Service Guarantee. That means we will process your application and mail the policy within one business day for electronic apps and two days for paper apps, or the writing agent gets \$100 cash.

Eligible applications need only meet the following criteria:

- Prior to submitting the application, the writing agent(s) must be contracted with Assurity and properly licensed and appointed in the state.
- The correct state version of the application must be properly completed, readable and contain all required signatures. All pages must be submitted including authorizations, disclosures and other compliance forms. If the application requires Assurity to contact the agent or applicant for additional information, it doesn't qualify.
- If the applicant has insurance in force with Assurity or has been denied insurance with Assurity in the past two years, the new application must be reviewed by the Underwriting Department and will not qualify.
- When applying for multiple products simultaneously, Assurity will hold all applications until a final decision has been made for each product and issue all approved policies at the same time. A simplified product application applied for with non-Assurity Advantage products will not qualify.

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