



Connnext



Connnext for Inforce: Tips for policy management and transactions

Our producer portal **Connnext** offers several ways to help stay on top of your inforce business, access policy documents and save time with self-service features, including ...

Enhanced payment and value details

The Payment and Values tabs found within the Policy Details section now put more critical information at your fingertips, including:

- Banking Information (if premiums are drafted)
- Payment and billing info including next billing and draft date
- Payment history
- Payment declines, including decline date and reason
- Accumulation and surrender values (if applicable)
- Funds (for IUL and VUL policies)
- **To access:** Find the policy in the Inforce section of the My Business dashboard, click on the policy, and then click the button under the Values tab.

Detailed Policy Information
Disclaimer Message: Policy information, including values (if available) and benefits shown reflect what is available on the specified date and are subject to change. Please contact the Home Office if a current validation is needed.

Coverage | Insured/Owner | **Payment** | Values | Funds | Beneficiaries | Agent List | Correspondence

Bank Information

Bank Name	Account Number	Routing Number
ABC BANK	****0000	****0000

Payment Information

Payment Amount	Premium Frequency	Next Bill Date	Paid To Date
\$178.31	Monthly	1/5/2022	N/A
Draft Day	Next Draft Date		
5	1/5/2022		

Guideline Single Premium	\$44,011.98
Guideline Level Premium	\$4,008.99
Seven Pay Premium	\$7,745.88
Modified Endowment Contract	No

Payment History

Credited Date	Payment Type	Amount
11/6/2021	Premium Payment Bank Draft	\$178.31
10/8/2021	Premium Payment Bank Draft	\$178.31
9/8/2021	Premium Payment Bank Draft	\$178.31

Access WinFlex Inforce reprojections with one click

When logged into Connnext, bypass the WinFlex sign-in and go straight to a reprojection screen for the policy with key details already filled in. More than 100 products are now available for self-service reprojections.

- **To access:** Find the policy in the Inforce section of the My Business dashboard, and click the “Click Here” link under the Values tab
- **Get details:** [Inforce Reprojections flyer](#)

My Business | Back to My Business | Search Policies by policy number, insured or agent name (i.e. last, first)

Inforce

Inforce Policy: [Policy ID] | Service Center Contact Number 844-432-3832

Policy Information

Product Type Universal Life Insurance	Insured Name [Name]	Soliciting Agent [Name]	Policy Status Active
Face Amount \$50,000.00	Billable Premium \$62.28	Billing Frequency Monthly	Policy Effective Date 1/5/2018
Date of Issue 1/5/2018	Underwriting Rate Class Preferred Plus	Paid To Date Full	

Detailed Policy Information
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Coverage | Insured/Owner | Payment | **Values** | Beneficiaries | Agent List | Correspondence

Values information is current as of 12/7/2021

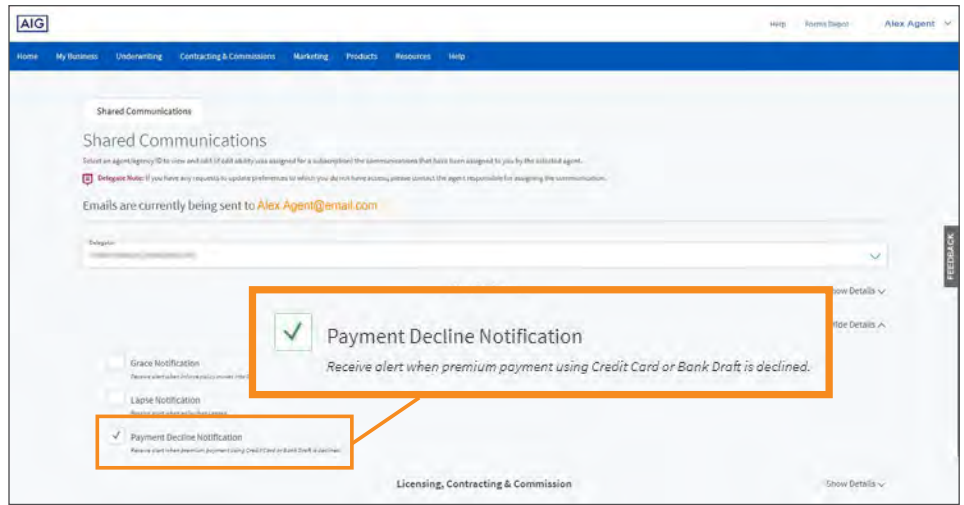
Inforce Reprojections: Not all policies are eligible for Reprojection. Please [click here](#) to find out if this policy is eligible or not.

Hide Details | Policy Values

Get notifications of payment declines, including decline date and reason

Sign up for email notifications which are generated and sent daily.

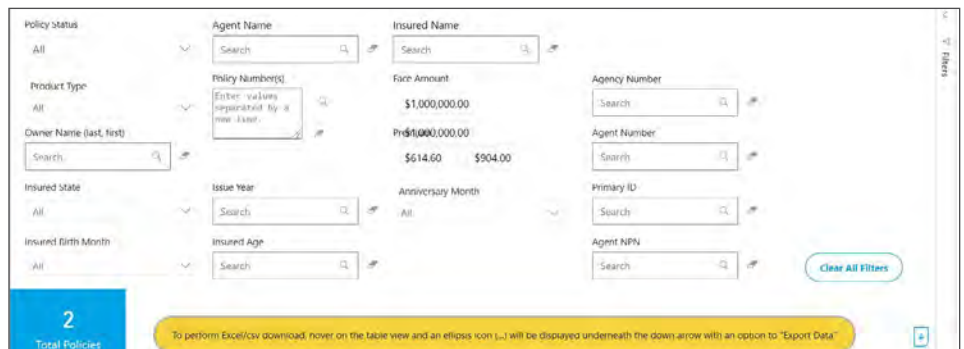
- **To enable:** In Notification Settings (located under your name in the top right corner), check the Payment Declines box under Inforce notifications.



Download reports for your inforce business

Includes sorting and filtering options for data such as premium, face amount and issue year.

- **To run a report:** Two options depending on the level of detail you need – through My Business dashboard (basic information) or using the Inforce Download Report option (more details).
- **Get details:** [Downloading Inforce cases](#)



More ways to use Connex for Inforce...

- Access completed forms that were submitted with policy application
- View the policy's premium payment addresses and Service Center information

New to Connex?

Registration is easy! To get started, visit the home page at aig.com/Connex and click register for a new account.

Need help registering? See our [Registering for Connex flyer](#) for details and tips.

We see the future in you.SM — 

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