

Individual Retirement New Business

Bulletin #21-077

New AIG Lockbox Requirement for IMO/BGA Annuity Premiums

Thank you for your partnership and continued confidence in AIG. There has been an important procedural change that may require you to update the mailing address you use to send in annuity premiums.

Effective **November 30, 2021**, our lockbox provider, JPM Chase Bank, will no longer accept U.S. Post Office mail or courier packages (UPS, FedEx, etc.) that are missing a lockbox number from the address label. Going forward, if a lockbox number is missing, the package will be returned to the sender.

The chart below provides all the up-to-date information you may need to ensure that there are no delays with getting your clients' policies funded. **The lockbox numbers are in bold.** All forms which reference these addresses will be updated by mid-November.

Please note that several other annuity companies that send us transfers have also been advised of this change.

Mailing Method	Index & Assured Edge	Fixed Annuity & SPIA/DIA
USPS (Post Office) First Class, Express & Priority Mailing Lockbox Address f <u>or Checks</u>	American General Life Attn: Annuity Service Center P.O. Box 100330 Pasadena, CA 91189-0330 US Life Attn: Annuity Service Center PO Box 100357 Pasadena, CA 91189-0357	American General Life/US Life Attn: Annuity Service Center P.O Box 650545 Dallas, TX 75265-0545
UPS/FedEx/DHL <u>Overnight</u> Mailing Lockbox Address <u>for</u> <u>Checks</u>	JPM Chase-AGL 100330 2710 Media Center Drive Building #6, Suite 120 Los Angeles, CA 90065-1750 JPM Chase-USL 100357 2710 Media Center Drive Building #6, Suite 120 Los Angeles, CA 90065-1750	JPM Chase (TX1-0029) Attn: AIG-USL 650545 14800 Frye Road, 2 [∞] Floor Ft Worth, TX 76155
USPS (Post Office) First Class, Express & Priority Mailing Address <u>without Checks</u>	American General Life Attn: Annuity Service Center PO Box 2708 Amarillo, TX 79105-2708	American General Life/US Life Attn: Annuity Service Center PO Box 2708 Amarillo, TX 79105-2708
UPS/FedEx/DHL <u>Overnight</u> Mailing Address without <u>Checks</u>	American General Life/US Life Attn: Annuity Service Center 1050 N. Western Street Amarillo, TX 79106	American General Life/US Life Attn: Annuity Service Center 1050 N. Western Street Amarillo, TX 79106

Annuities are long-term products designed for retirement.

Retirement accounts such as IRAs can be tax deferred regardless of whether or not they are funded with an annuity. The purchase of an annuity within an IRA does not provide additional tax-deferred treatment of earnings. However, annuities do provide other features and benefits.

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Annuities issued by **American General Life Insurance Company** (AGL), Houston, TX except in New York, where issued by **The United States Life Insurance Company in the City of New York** (US Life). Issuing companies AGL and US Life are responsible for financial obligations of insurance products and are members of American International Group, Inc. (AIG). Guarantees are backed by the claims-paying ability of the issuing insurance company. AGL does not solicit, issue or deliver policies or contracts in the state of New York.

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