

Sales Solutions ROAD MAP



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Introduction: How to use this tool

The **North American Sales Solution Road Map** was designed exclusively for our MGAs and their staff. The purpose of the road map is to help you build deeper relationships with your financial professionals by providing you with a resource to help them succeed. It goes beyond the standard training material to actually give you:

- Financial professional and client profiles for each sales solution
- Key selling points and illustration tips

When you're on the phone with a financial professional trying to help them place business, grab this road map, flip to the applicable sales solution, and position yourself as the resource for financial professionals to turn to. Please note that North American does not require you to use any of these sales solutions or wording with financial professionals; they are resources we offer to be used at your discretion.

Happy selling!

If you have any questions about how to use this road map, please call Sales Development at 800-800-3656 ext. 10411.

Annuity	Life	Senior Markets (Final Expense, Medical Supp.)	RIAs, Investments, Securities	Property & Casualty	Health & Disability
Annuity Maximization	Business Sales Ideas	Annuity Maximization	Annuity Maximization	Business Sales Ideas	Business Sales Ideas
Client Review	Client Review	Client Review	Business Sales Ideas	Client Review	Client Review
Estate Planning	College Funding	Estate Planning	Client Review	College Funding	Income Protection
Legacy Building	Estate Planning	Pension Maximization	College Funding	Estate Planning	Retirement Planning
Longevity Planning	Income Protection	Smart Money	Estate Planning	Income Protection	
Pension Maximization	Legacy Building		Income Protection	Retirement Planning	
Smart Money	Retirement Planning		Retirement Planning	Smart Money	
	Smart Money		Smart Money		

Any concept can be appropriate for any client if it meets their need. That said, if your primary business fits in one of the headings above then the concepts listed beneath it can be a good fit to supplement your current business.

Annuity Maximization

Maximizing annuity funds using life insurance

Concept

Using life insurance to maximize annuity funds can provide your clients' beneficiaries with the most value, without worry of income or estate taxes.



Financial professional profile

Financial professional who specializes in both life insurance and annuity sales, or who works in an insurance professional role.

Client profile

Typically age 45 to 85 and has an annuity that isn't needed for current income. Wants to leave money to heirs and/or access cash value down the road.

Key selling points

- The premium paid is immediately leveraged into a larger, potentially tax-free death benefit for beneficiaries.
- Cash value grows tax-deferred with an IUL policy.
- Accelerated death benefits can provide access to a portion of the death benefit if the insured is diagnosed with a qualifying illness, subject to eligibility requirements.

Reproduct options

- Custom Guarantee[•] UL low-cost guaranteed death benefit
- Protection Builder IUL low-cost guaranteed death benefit⁸ with cash value growth potential
- Smart Builder IUL death benefit protection plus early cash value potential

Illustration design tips

- Maximize the death benefit with a product like Custom Guarantee for the client who is sure they don't need the funds for anything other than to pass along to beneficiaries.
- Consider a product with cash value accumulation for the client who still wants to know they can access funds if needed.
- Single premium is convenient but can cause the policy to be a MEC.¹ Although that will still provide a generally tax-free death benefit, distributions from interest credited to the fixed or index accounts may be taxable. Consider using a Premium Deposit Agreement if creating a MEC is disadvantageous for the client.
- Use an internal rate of return report or Insmark to present the value of the concept.

Neither North American Company nor its financial professionals give tax advice. Please advise your customers to consult with and rely on a qualified legal or tax advisor before entering into or paying additional premiums with respect to such arrangements.

Business Solutions

Buy-Sell Agreements

Ensure proper transition of a business

Concept

Buy-sell plans actually have two parts—the legal plan (written by an attorney) and the funding. One popular funding source is to use a life insurance policy to fund the buyout.

Financial professional profile

Financial professional who works with business owners or may have a relationship with Certified Public Accountants (CPAs) or attorneys who work with business owners.

Client profile

Business owner or partner.

Key selling points

- All owners know what can happen to business interests if a triggering event happens.
- There are two kinds of agreements Entity Purchase or Cross-Purchase. Ownership of the policy varies depending on the type of agreement.
- Cash value can be used to help fund lifetime buyouts through loans or withdrawals.²
- Accelerated death benefits can also help with lifetime buyouts if the insured is diagnosed with a qualifying illness, subject to eligibility requirements.

NOTE: An attorney needs to draft the buy-sell agreement.

<u>Q</u> Product options

- Classic Term designed for simplicity and highly competitive rates
- ADDvantage[•] Term low-cost solutions for defined or short-term needs
- Custom Guarantee UL low-cost
- guaranteed coverage⁸
 Smart Builder IUL death benefit protection plus early cash value potential

Illustration design tips

- Make sure the policy ownership is structured correctly to match the type of buy-sell agreement being used. (Cross-Purchase is preferred if there are few owners.)
- Insmark software can be used to illustrate costs and benefits.
- If cash flow is an issue, look to Custom Guarantee and remember that it has a Guaranteed Exchange Provision³ that allows for exchange to any cash accumulation product currently available from us, without evidence of insurability.

Business Solutions

Executive Bonus

Reward and retain great employees

Concept

An executive bonus funded with life insurance is a simple agreement that allows the employer to pay for the employee's policy with generally no out-of-pocket cost to the employee. Unlike other employer incentives, the employer can easily offer this benefit to any employee they choose.

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Financial professional profile

Financial professional who works with business owners or high-level executives of any industry.

Client profile

Business owner, executive, manager, director, or top salesperson with specialized knowledge or relationships and high compensation.

Key selling points

- The life insurance policy is owned by the employee, and the employee names their own beneficiary.
- Cash value can be used to help supplement the employee's retirement income through loans or withdrawals.²
- An executive bonus structure is generally easy to set up and administer.
- Accelerated death benefits can provide access to a portion of the death benefit if the insured is diagnosed with a qualifying illness, subject to eligibility requirements.

Reproduct option

Builder Plus IUL 2 – strong long-term cash-value accumulation through the account interest multiplier⁶ and an interest bonus.⁷

Illustration design tips

- The bonus is taxable to the employee, and usually deductible to the employer.
- A double bonus structure is typically used to eliminate out-of-pocket cost to the employee.
- Insmark software can be used to illustrate costs and benefits.

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Business Solutions

Key Person

Protect a business from financial loss

Concept

A life insurance policy can help to keep the business financially strong while the business recovers from the loss of a key employee.

Financial professional profile

Financial professional who works with business owners or may have a relationship with Certified Public Accountants (CPAs) or attorneys who work with business owners.

Client profile

Business owner, executive, manager, director, or top salesperson with specialized knowledge or relationships and high compensation.

<u>Product options</u>

- Classic Term designed for simplicity and highly competitive rates
- ADDvantage Term or Custom Guarantee
 UL low-cost death benefit protection
- Builder Plus IUL 2 strong long-term cash-value accumulation through the account interest multiplier⁶ and an interest bonus⁷
- Smart Builder IUL death benefit protection plus early cash value potential

Key selling points

- Protect the business from financial loss at the loss of a key employee.
- Term or GUL products provide a death benefit-only solution.
- IULs can provide for additional lifetime benefits: an exit strategy or a source of liquid funds in the form of policy loans/withdrawals.²

Illustration design tips

- Remember this concept is designed to benefit the business, not the key person. The company is the owner and beneficiary of the policy.
- Focus on the financial loss to the business: loss of managerial skill and experience, decrease in sales, adverse impact on production, restrictions on company credit, expense of recruiting and training a replacement.
- An employer-owned life insurance policy form will be required.

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Client Review

Identify underperforming policies



Concept

Help an existing or potential client review the overall performance of their in-force life insurance policy and address any changing needs.



🔇 Financial professional profile

Financial professional who specializes in both life insurance and annuity sales, or who works in an insurance agent role. This concept is also great for property and casualty financial professionals.

Client profile

Can be of any age. Purchased a life insurance policy 3+ years ago, has an underfunded or underperforming policy, has had a change in health (positively or negatively), or has experienced another significant life event (ex. marriage, children, career change, home).



Key selling points

- This is a great opportunity to approach existing clients for new sales or help prospective clients with their underperforming policies.
- Help clients solve for new needs in response to life events.

Reproduct options

Universal life products

- Custom Guarantee UL great for singlepremium plans or 1035 exchanges
- Protection Builder IUL guaranteed death benefit⁸ with access to potential cash value
- Builder Plus IUL 2 strong long-term cashvalue accumulation through the account interest multiplier⁶ and an interest bonus⁷
- Smart Builder IUL death benefit protection plus early cash value potential



Match the new proposed policy with the client's needs/goals/concerns. Can you get more coverage for the same premium? Can you get the same coverage for less premium (or shorter premium duration)? Can you get new or longer death benefit guarantees?

College Funding Roduct option

Thinking ahead with life insurance

Concept

Death benefit protection can make life insurance an attractive choice for establishing a self-completing plan to help fund a college education.

Permanent life insurance that can accumulate cash value may be used to help pay for college costs.

Financial professional profile

Financial professional whose clients have young children and will need help paying for college down the road.

Client profile

Typically has a child or children up to age 13, is thinking about college tuition costs, and might want help supplementing income in retirement years.

Key selling points

- The policyowner has control of the policy's potential cash value. Should plans change, the cash value may be used for purposes other than college funding generally without tax consequences.
- When the insured passes away, the death benefit passes generally income tax-free to beneficiaries. Any cash value grows on a taxdeferred basis.
- Parents may access cash value to pay for college expenses on a tax-free basis through loans or withdrawals, as long as the policy is not a MFC.¹

Neither North American nor its financial professionals give tax advice. Please advise your customers to consult with and rely on a qualified legal or tax advisor before entering into or paying additional premiums with respect to such arrangements.

Builder Plus IUL 2 – strong long-term cash-value accumulation through the account interest multiplier6 and an interest bonus⁷

Ħ Illustration design tips

- The life insurance coverage should be on the primary income earner. Aim for the lowest death benefit possible that meets the client's needs and still provides ample funding for college should death occur before the first child enters college. Term death benefit life insurance may be considered to ensure a sufficient death benefit amount.
- Since the policy can also help to supplement retirement income, the client may want to keep the death benefit low for the longest period of time possible. Use the guideline premium test (GPT), which generally provides the best long-term illustrated performance.
- Illustrate both variable interest rate policy loans and net zero-cost loans.^{2,4} Planning for both scenarios can increase your credibility and provide reasonable expectations.
- You can set up the illustration as a defined benefit (a) specific college cost) or a defined contribution plan (a specific premium payment).
- Determine whether the client will pay for annual college bills or to repay student loans. The older the child, the more beneficial it is to repay student loans, as this provides more time for the cash value to grow. Be mindful of when each child will enter and exit college.
- Determine whether to continue funding the policy after the college period is over. This decision depends upon the client's retirement goals.

The primary purpose of life insurance is to provide a death benefit to beneficiaries. Because of the uncertainty surrounding all funding options except savings, it is critical to encourage your clients to make personal savings the cornerstone of your client's college funding program. However, even a well-conceived savings plan can be vulnerable. Should your client(s) die prematurely, their savings plan could come to an abrupt end. To protect against this unexpected event, life insurance may be the only vehicle that can help assure the completion of a funding plan. In addition to the financial protection aspect of insurance, the tax-deferred buildup of cash values can be part of your client's college savings plan. Generally, if the policy is not a Modified Endowment Contract then tax-free withdrawals can be made up to the contract's cost basis. Moreover, if the policy is not a Modified Endowment Contract, then loans in excess of the cost basis are also tax free as long as the policy remains in force.

Estate Planning

Build, preserve, and maximize an estate

Concept

Life insurance death benefit proceeds can provide the liquidity needed to pay off debt, replace income, supplement retirement income, create an equitable inheritance between heirs, and even provide protection for businesses.

Financial professional profile

Financial professional who specializes in life insurance or works in an insurance professional role.

Client profile

Typically age 45 to 70 and has an estate worth \$1 million or more. Wants a guaranteed death benefit and has a strong desire to leave the estate to heirs (and equalize the inheritance) without liquidating assets to pay taxes or attorney fees.

Key selling points

- Using life insurance to help build a legacy may also help outpace inflation and grow assets.
- Protect the client's legacy by preparing for estate taxes and probate costs, and pay off debts that can eat away at wealth.
- Maximize the available inheritance for each heir.

<u>R</u> Product options

- Custom Guarantee UL low-cost guaranteed death benefit⁸
- Protection Builder IUL guaranteed death benefit⁸ with cash value accumulation potential

Illustration design tips

- Plan for not just the size of the estate today, but for the future value.
- Consider both federal and state taxes at death. Be aware that state tax exemptions may be quite different, and although a client may not have a federal tax concern, they may still be subject to state taxes at death. Tell your clients to consult a tax advisor.
- A guaranteed death benefit is often valued, and a product with cash value potential may provide an exit strategy if the client's coverage needs change.
- Consider estate needs other than taxes, including estate balancing for clients with non-liquid assets, estate building, and special bequests or goals.

Neither North American nor its financial professionals give tax advice. Please advise your customers to consult with and rely on a qualified legal or tax advisor before entering into or paying additional premiums with respect to such arrangements.

Income Protection

Help your clients protect their family's future

Concept

Using life insurance to help replace the income lost by primary breadwinner(s) can help the breadwinner's heirs achieve their goals and/or can help fulfill the additional expenses that can occur with the loss of a family's non-breadwinner.

K Financial professional profile

Financial professional who specializes in life insurance or who works in an financial professional role.

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Client profile

Typically a client who has dependents that rely on him/her for their income and/or services. Wants to ensure that their dependents can maintain their lifestyles and realize their dreams.

<u>R</u> Product options

- Classic Term designed for simplicity and highly competitive rates
- ADDvantage Term low-cost solutions for defined or short-term needs. May be converted to permanent coverage should needs change.
- Custom Guarantee UL for permanent protection⁸ of a long or unknown duration
- Builder Plus IUL 2 death benefit protection, plus strong long-term cash-value accumulation through the account interest multiplier⁶ and an interest bonus⁷

Key selling points

- Death benefit protection during working years can help support a family in the event of the loss of an income earner or the loss of services provided by a non-income earner.
- If an IUL is used, the policyowner has control of the policy's potential cash value which could be used for such purposes as college funding or supplementing retirement income.
- Accelerated death benefits can provide access to a portion of the death benefit if the insured is diagnosed with a qualifying illness, subject to eligibility requirements.

Illustration design tips

- Combine the immediate financial loss, ongoing expenses, and financial goals of the dependents.
- Immediate financial loss to the dependents may include debt repayment such as medical bills, household debt, and final expenses.
- Ongoing expenses may include daily living expenses, child care, and the cost of household services.
- Consider the impact to savings goals including college savings and retirement goals.

Neither North American nor its financial professionals give tax advice. Please advise your customers to consult with and rely on a qualified legal or tax advisor before entering into or paying additional premiums with respect to such arrangements.

Legacy Building

Help maximize assets passed to beneficiaries



Concept

Life insurance is ideally suited for transferring assets. Legacy Building involves moving assets that are intended for heirs into a life insurance policy. The life policy then leverages those assets into a larger, generally income tax-free death benefit.



Financial professional profile

Annuity producer looking to add life insurance to their sales, or a financial professional who works in an life insurance professional role.

Client profile

Reproduct options

- Custom Guarantee UL lowcost guaranteed death benefit⁸ coverage
- Protection Builder IUL- guaranteed death benefit⁸ with cash value accumulation potential

Typically age 60 to 80 and has assets that are not needed for current or expected future living needs. Wants to leave money for heirs and/or a charitable interest. May also want a guaranteed amount for their legacy or tax-advantaged tools without probate costs. Might own an irrevocable life insurance trust (ILIT).



Key selling points

- Assets for legacy building may come from: inheritances, annuities, retirement plan assets or required minimum distributions not needed for retirement, savings accounts, money markets, funds from sale of business, real estate, etc.
- When your clients complete a beneficiary designation on a life insurance policy, they are using a form of a non-probate transfer, which means the death benefit can pass directly to the beneficiary.
- With life insurance, the premium can provide a larger death benefit immediately after issue, and any cash values grow generally tax-deferred.
- Should the client's needs change, funds in a life insurance policy are accessible through loans, withdrawals², or accelerated death benefits (if the insured is diagnosed with a qualifying illness). They have full control to change their policies. Accelerated death benefits are subject to eligibility requirements.



Illustration design tips

- Demonstrate value by using Insmark or the internal rate of return on the software. Focus on the death benefit returns and their value as an after-tax return for heirs.
- The client may seek to spread out premiums (perhaps by using a single premium immediate annuity (SPIA)) to avoid MEC status.¹
- Although we think of legacy building as an asset transfer, it can also be done on a systematic payment basis—for example, required minimum distributions from qualified plans.
- A policy that is owned by the insured will be included in the size of their estate and must be factored in when calculating potential estate tax issues. An ILIT can help avoid those issues. An alternative can be to have the policy owned by the beneficiaries.

Trusts should be drafted only by an attorney familiar with such matters. Neither North American nor its financial professionals give tax advice.

Longevity Planning

Help clients prepare for an extended retirement

Concept

As life expectancy increases, clients face "longevity risk" or the potential for assets to run out during retirement—especially if the client develops new needs like a desire to travel, a new home, new hobbies, gifting assets, or an unexpected illness. Longevity planning with life insurance provides death benefit protection during working years, and access to potential cash value during retirement.

💐 Financial professional profile

Financial professional familiar with presenting the advantages of cash value life insurance as well as the cost of insurance and premium requirements associated with such products.

Client profile

Typically age 25 to 60 and in need of death benefit protection plus potential for income replacement. Values flexibility and control in retirement planning.

Key selling points

- Death benefit protection during working years can help support a family in the event of the loss of an income earner.
- Cash value access during retirement years is flexible to cover many potential needs, not just insufficient assets but also new expenses—including hobbies, a new home, the desire to gift assets, or health care.
- Accelerated death benefits can provide access to a portion of the death benefit if the insured is diagnosed with a qualifying illness, subject to eligibility requirements.

<u>R</u> Product options

- Builder Plus IUL 2 death benefit protection, plus strong long-term cash-value accumulation through the account interest multiplier⁶ and an interest bonus⁷
 - Protection Builder IUL guaranteed death benefit⁸ with strong cash value accumulation potential
 - ADDvantage Term low-cost additional coverage if needed during working years

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Illustration design tips

- Make sure the death benefit is enough to replace the client's income during working years. Use a supplemental term policy if necessary.
- Consider illustrating distributions in retirement tailored to the client's specific goals or needs.
- The changing needs feature of the illustration software will help demonstrate the value of accelerated death benefits.
- Consider the value of the Protected Death Benefit⁵ feature (on all our IUL products) and using a lump-sum loan distribution at retirement to fund a SPIA to provide an income stream.

Pension Maximization

Using life insurance to help maximize pension benefits

Concept

Help your clients maximize their pension benefits by electing the single-life option and using life insurance death benefit and cash value potential to provide for the surviving spouse.

\bigcirc **Financial professional profile**

Financial professionals who specialize in both life insurance and annuity sales, or who work in an insurance representative role.

Client profile

Typically age 55 to 65 and married, with a defined benefit pension plan. Seeking to maximize monthly income and has not yet begun receiving pension benefits.

Key selling points

- By taking the single-life pension option and using some of the extra monthly income to purchase a life insurance policy, the client can "maximize" the pension by providing a total monthly income that is higher (after cost of insurance) than selecting a jointand-survivor pension option. The death benefit is used to provide an income stream for the surviving spouse.
- ▶ If the client's spouse predeceases them, the death benefit can either be discontinued or retained for legacy building.
- A low-cost, guaranteed death benefit is the key to making this concept work.
- Accelerated death benefits can provide access to a portion of the death benefit if the insured is diagnosed with a qualifying illness, subject to eligibility requirements.

Reproduct options

- Custom Guarantee UL low-cost guaranteed death benefit⁸
- Protection Builder IUL guaranteed death benefit⁸ with cash value growth potential

Illustration design tips

- Calculate the life insurance amount. Find what the surviving spouse benefit would be if a jointand-survivor option were taken. That amount represents the target monthly income for the spouse. Next, identify the lump sum required to generate that monthly income. To do that, run a SPIA with no period certain (or use an alternate savings vehicle) to find the amount needed to generate that target income for the spouse's life. The single premium amount represents the life insurance death benefit needed.
- Decrease the face amount to the lowest amount required to meet the insured's needs. The lower the cost of the insurance, the more money available for the retiree each month. One way to reduce the premium is to adjust the life insurance death benefits as needs change. Since the life insurance is being used to supply an income stream for the surviving spouse, as the spouse gets older, the amount of needed funds may decrease. Search for the amount needed and adjust the coverage amount at regular intervals (at least every 10 years). For example, search for the spouse's single premium need (life insurance) at ages 65, 70, 75, 80, 85, and 90.

Retirement Planning

Protection now, freedom later

Concept

Permanent life insurance provides death benefit protection during working years, while the potential accumulated cash values can be accessed during retirement to help supplement income.

Financial professional profile

Specializes in both life insurance and annuity sales, or works in an insurance representative role.

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Client profile

Age 25 to 60, needs death benefit protection, and seeks to help supplement income in retirement, even if 15+ years away. May also have met contribution limits for other plans, be risk-averse, seek a tax-advantaged solution, or concerned about future tax rates. Might be a small business owner.

Key selling points

- Death benefit protection can offer financial stability during working years, plus a potential tax-free income stream at retirement through loans or withdrawals on policy cash value.²
- Protection Builder IUL can work for clients who decide to leave the insurance as a guaranteed death benefit for legacy building.
- Accelerated death benefits can provide access to a portion of the death benefit if the insured is diagnosed with a qualifying illness, subject to eligibility requirements.
- The automatic distribution option makes it easy for clients to access funds.
- North American's Protected Death Benefit feature⁵ provides protection against policy lapse due to excessive loans.
- Various loan options are available. See our IUL Marketing Guide for details.

R Product options

- Builder Plus IUL 2 death benefit protection, plus strong long-term cash-value accumulation through the account interest multiplier⁶ and an interest bonus⁷
 - Protection Builder IUL allows a lower face amount on minimum death benefit solves



Illustration design tips

- You can achieve a minimum death benefit by using the increasing death benefit option, then changing to level in the year following the last premium payment.
- Consider a level death benefit as an alternative illustration to show more death benefit protection during working years.
- If the illustrated rate is above 6%, a variable interest rate policy loan may result in the best illustrated solution.²
- The Guideline Premium Test generally works better than CVAT.
- Consider leaving room in the face amount for potential future premium growth.
- Show policy performance. Insmark can be used to compare life insurance to an alternative planning vehicle. An IRR can also be effective.
- Avoid MEC status to maintain the generally tax-free income stream.¹

Neither North American nor its financial professionals give tax advice. Please advise your customers to consult with and rely on a qualified legal or tax advisor before entering into or paying additional premiums with respect to such arrangements.

Smart Money

Life insurance with a dual purpose

Concept

Smart money is money clients want to control and be able to access in times of need. Financial professionals can position life insurance as one option to show clients the value of death benefit protection along with the potential to build cash value while preserving access to as much cash value as possible.

Financial professional profile

Financial professional who specializes in both life insurance and annuity sales, or who works in a insurance representative role.

Client profile

Reproduct option

Smart Builder IUL – with Waiver of Surrender Charge Option Rider⁹ – designed for strong first-year cash value potential

Typically age 50 to 80 and has a need for death benefit protection, which often includes a desire to leave a legacy for heirs. Has funds that are not meeting current needs and desires the potential for cash value growth with limited exposure to cash value loss.

Key selling points

- Transferring a lump sum into a Smart Builder IUL policy immediately leverages those funds into a larger legacy for the client's beneficiary, while allowing them to retain access for those just-in-case needs.
- Competitive interest rates can help provide the potential for compelling cash value growth, while preserving access to as much cash value as possible.
- Accelerated death benefits can provide access to a portion of the death benefit if the insured is diagnosed with a qualifying illness, subject to eligibility requirements.

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Illustration design tips

- Run a single-premium scenario to create a MEC, which has a similar tax treatment to an annuity.¹
- The CVAT provides the most compelling illustration by allowing a very low initial face amount, which maximizes the guaranteed column performance.
- Solving for the minimum death benefit results in a death benefit that matches the current-year minimum face amount for the premium.
- Make sure the client is aware of cost-ofinsurance charges.

Trusts should be drafted only by an attorney familiar with such matters. Neither North American nor its financial professionals give tax advice.

Glossary

Accelerated Death Benefits

In the event that the insured is diagnosed with a critical, chronic, or terminal illness, the policyowner may be able to accelerate a portion of the death benefit for living needs.

Automatic Distribution Option

The policyowner can request monthly, quarterly, semi-annual or an annual distribution of the available account value. This is a feature of our indexed universal life insurance products.

Cash Value Accumulation Test (CVAT)

This insurance qualification test helps the financial professional find the lowest death benefit that will still qualify as life insurance. It limits cash value relative to the death benefit.

Guideline Premium Test (GPT)

This insurance qualification test helps the financial professional find the lowest death benefit that will still qualify as life insurance. It limits premiums paid relative to the death benefit.

Irrevocable Life Insurance Trust (ILIT)

This type of trust is used to keep policy ownership out of an individual's estate. It is often used in concepts where a life insurance policy's death benefit will be used to pay estate taxes.

Insmark

This third-party software allows for easy comparison of various financial products, including life insurance, for planning purposes.

Modified Endowment Contract (MEC)

With this type of life insurance policy, interest credited to the policy may be taxable upon receipt. Further, unpaid loan interest on a MEC may be taxable.

Protected Death Benefit

In some cases, clients may determine that they do not require the level of death benefit coverage as originally issued on the policy. This guarantee on our IUL products allows the client to choose their minimum death benefit amount while they continue to access accumulated cash value through loans or withdrawals. See the IUL Marketing Guide for details.

Single Premium Immediate Annuity (SPIA)

The client pays a single premium up-front and receives a certain amount of money periodically (for example, quarterly) for a designated period or for the rest of their life.

Waiver of Surrender Charge Option Rider

The election of the Waiver of Surrender Charge Option Rider can help your clients avoid costly surrender charges should the need to surrender the policy arise. When the option is selected, it can create greater cash surrender value in the beginning policy years (less the monthly cost). Refer to the illustration software for more information. Available on Smart Builder IUL. Rider must be selected at the time of application.

Why North American?

The financial services industry is changing. You're continually working to **refine your agency**, **explore new opportunities**, and **generate more revenue**. At North American, we understand the landscape and are evolving right along with you. We're here to be a trusted partner and are committed to the brokerage space for the long term

Help to generate additional revenue for your agency

In a world of shrinking margins, we want to help you take on the challenge of generating new revenue for your agency. Think of our regional vice presidents and wholesalers as an extension of your team. We're all driven by the same goal–growing your business. We'll do this by providing creative sales solutions, fresh marketing tools, helping to recruit, motivate and retain producers for your agency, and through support from the most committed wholesaling teams in the business. We choose to work with a core group of agencies, so we can go deeper into their business and truly focus on what's important for each agency.

Comprehensive portfolio with next-level value

We offer highly competitive insurance products across the board – from term and guaranteed universal life to a wide variety of indexed universal life insurance products. But the value doesn't stop there. We take a holistic approach to ensuring our product line-up is adding value for you and your business that you won't get elsewhere.

- Competitive pricing across our portfolio
- Living benefits without additional premium¹⁰ and unique, client-centered features help our products stand out from the pack.
- Our seamless e-App and WriteAway® accelerated underwriting process help your applications move as fast as your business¹¹

Connections on every level

The relationships we have with you and your agency team matter to us. That's why we take a relationship-centered approach to working with you. From our top leaders, to our new business and underwriting team, all the way to our sales team, our philosophy doesn't change. We strive to be accessible, consistent, and reliable.

Stability you can trust now and in the future

As the industry continues to change and evolve, our private ownership, **A+ ratings**,* and long-term vision only make the above areas that much stronger. As a company based in the U.S. with a history of stable leadership, we can focus on organic growth instead of acquisitions. We'll be here for the short-term wins, as well as the long-term commitments. You can take comfort in knowing that your business partner is strong and stable.

Disclosure

* A+ (Superior), the second highest rating out of 15 categories, was affirmed by A.M. Best for North American Company as part of Sammons^{*} Financial Group, Inc on August 7, 2019. A.M. Best is a large third party independent reporting and rating company that rates an insurance company on the basis of the company's financial strength, operating performance and ability to meet its ongoing obligations to policyowners.

S&P Global Ratings awarded its "A+" (Strong) rating for insurer financial strength on February 26, 2009 and affirmed on August 14, 2019 to North American Company as part of Sammons[®] Financial Group, Inc. The "A+" (Strong) rating is the fifth highest out of 22 available ratings. S&P Global Ratings is an independent, third-party rating firm that rates on the basis of financial strength. Rating shown reflect the opinion of the rating agency and are not implied warranties of the company's ability to meet its financial obligations.

A+ (Stable) Rated by Fitch Ratings

Fitch Ratings, a global leader in financial information services and credit ratings, on April 9, 2020, assigned an Insurer Financial Strength rating of A+ Stable for North American. This rating is the fifth highest of 19 possible rating categories. The rating reflects the organization's strong business profile, low financial leverage, very strong statutory capitalization and strong operating profitability supported by strong investment performance. For more information, read the <u>Fitch Ratings</u> report.

Agents offering, marketing, or selling accelerated death benefits for chronic illness in California must be able to describe the differences between benefits provided under an accelerated death benefit for chronic illness and benefits provided under long-term care insurance to clients. You must provide clients with the ADBE Consumer Brochure for California that includes this comparison. Comparison is for solicitation purpose only, not for conversions.

1. For most policies, withdrawals are free from federal income tax to the extent of the investment in the contract, and policy loans are also tax-free so long as the policy does not terminate before the death of the insured. However, if the policy is a Modified Endowment Contract (MEC), a withdrawal or policy loan may be taxable upon receipt. Further, unpaid loan interest on a MEC may be taxable. A MEC is a contract received in exchange for a MEC or for which premiums paid during a seven-year testing period exceed prescribed premium limits (7-pay premiums)

2. In some situations loans and withdrawals may be subject to federal taxes. Neither North American Company nor its agents give tax or legal advice. Clients should be instructed to consult with and rely on their own tax advisor or attorney for advice on their specific situation. Income and growth on accumulated cash values is generally taxable only upon withdrawal. Adverse tax consequences may result if withdrawals exceed premiums paid into the policy. Withdrawals or surrenders made during a Surrender Charge period will be subject to surrender charges and may reduce the ultimate death benefit and cash value. Surrender charges vary by product, issue age, sex, underwriting class, and policy year..

3. Allows policyowner the right to exchange policy, without evidence of insurability and surrender charges, to one of our indexed universal life policies available at the time of exchange. The cash surrender value on the new policy may not be greater than the cash surrender value on the policy being exchanged. Not available for policy ages 76 and above or if there is an outstanding policy loan.

4. Net Zero-Cost Loans are loans charged and credited at the same interest rate percentage for a net zero cost. The policy year and amount available vary by product. Please refer to the specific product marketing guide or contact the marketing department for details.

5. If the policy has a Premium Guarantee Rider attached to it, such rider will be terminated upon the election of the Protected Death Benefit. The Protected Death Benefit cannot be elected if the Overloan Protection Benefit is in effect.

6. Account Interest Multiplier is applied after interest credit or index credit is determined and before any interest bonus. It is not applied to the interest bonus or any portion of the Account Value that is Policy Debt or the Minimum Account Value. The multiplier is guaranteed on the index account, and conditionally guaranteed on the fixed account.

7. Builder Plus IUL 2 offers a conditionally guaranteed interest bonus on the fixed account. If we are crediting interest in excess of the guaranteed interest rate and your client's policy is in effect after the 10th policy anniversary, your client's policy will receive an interest bonus. For Builder Plus IUL 2 the interest bonus is 1.0% above the then current interest rate. The interest bonus percentages are not guaranteed and are subject to change; however, once a policy is issued, the percentage will not change. For standard policy loans the interest bonus is not applied to any loaned amount.

8. Guaranteed death benefits are subject to premium payment requirements.

9. Available for an additional charge per \$1,000 per month, depending on issue age and underwriting class. Surrender charges will be waived upon a full surrender or partial surrender. Surrender charges will not be waived if the policy is surrendered under a 1035 Exchange (except in Florida). A decrease charge will be assessed if a reduction in the policy face amount is requested during the Waiver of Surrender Charge Period. For Smart Builder IUL, if a partial withdrawal results in a reduction of the face amount, the withdrawal charge is waived.

10. There is no additional Monthly Deduction or premium charge for the Accelerated Death Benefit Endorsement. However, the actual payment received in connection with any acceleration will be discounted and is lower than the Death Benefit amount accelerated. In addition, there is an administrative fee required each time an election is made.

11. WriteAway is not available in California.

Neither North American Company for Life and Health Insurance nor its financial professionals give tax advice. Please advise your customers to consult with and rely on a qualified legal or tax advisor before entering into or paying additional premiums with respect to such arrangements.

Indexed Universal Life insurance products are not an investment in the "market" or in the applicable index and are subject to all policy fees and charges normally associated with most universal life insurance.

The tax-deferred feature of the indexed universal life policy is not necessary for a tax-qualified plan. In such instances, your client should consider whether other features, such as the death benefit and optional riders, make the policy appropriate for your client's needs. Before purchasing this policy, your client should obtain competent tax advice both as to the tax treatment of the policy and the suitability of the product.

The net cost of a variable interest rate policy loan could be negative if the credits earned are greater than the interest charged. The net cost of the loan could also be larger than under standard policy loans if the amount credited is less than the interest charged. In the extreme example, the amount credited could be zero and the net cost of the loan would equal the maximum interest rate charged on variable interest loans. In brief, variable interest rate policy loans have more uncertainty than standard policy loans in both the interest rate charged and the interest rate credited.

Sammons FinancialSM is the marketing name for Sammons[®] Financial Group, Inc.'s member companies, including North American Company for Life and Health Insurance[®]. Annuities and life insurance are issued by, and product guarantees are solely the responsibility of, North American Company for Life and Health Insurance.

Classic Term, ADDvantage Term, Builder Plus IUL 2, Custom Guarantee UL, Smart Builder IUL, and Protection Builder IUL are issued on policy form series LSI88, LSI74, LSI83, LSI85, LSI87, and LSI86, respectively, or state variation, including all applicable endorsements and riders, by North American Company for Life and Health Insurance, Sioux Falls, South Dakota 57193. Products, features, riders, endorsements, or issues ages may not be available in all jurisdictions. Limitations or restrictions may apply.



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