

How to do business.

American Pathway[®]

Series of fixed annuities
IMO/BGA

Obtaining product information

- Product information is available via www.aig.com/connext for the following products:
 - American Pathway Immediate Annuity
 - American Pathway Deferred Income Annuity
 - American Pathway SolutionsMYG (Available in New York only)
 - American Pathway VisionMYG (Available in all states except New York)
 - American Pathway Fixed 5 & 7 annuities
- For product information, please contact the Annuity National Sales Desk at 888-438-6933, option 2.

Obtaining inforce product information

- For new business and inforce policy information, please contact the Annuity Service Center at 888-438-6933, option 1, or register/log in to www.aig.com/annuities.

Obtaining illustrations

- Illustrations can be obtained by visiting [Connex - Annuity Illustrations](#).

Ordering forms and marketing materials

- New Business forms, post-issue service forms and marketing materials may be obtained using Forms Depot via [Connex](#).
- Contact the Annuity National Sales Desk at 888-438-6933, option 2.

Agent training and appointment

Product training requirement (to be completed prior to submitting the Licensing Onboarding Packet)

- Agents in all states are required to complete NAIC product-specific training. *Business submitted prior to completion of the product-specific training will require new signatures and/or electronic submissions with corresponding dates after the training has been completed.*
- To complete the product-specific training requirements, access the Quest training platform at <https://learn.questce.com/naicsuitability/>
 - Course Name: AIG Annuities - Fixed and Income Product Specific Training
- For product training requirement-related questions, please contact the Annuity National Sales Desk at 888-438-6933, option 2.

New agent appointment

- New agent appointment licensing paperwork
Phone: 888-866-5952
Document Submission only:
IMOBGALicensing@aig.com
Inquiries: IMOBGA_PendReport@aig.com
- **Regular mail: USPS (Post Office) First Class, Express & Priority**
American General Life Insurance Company
P.O. Box 2708
Amarillo, TX 79105
- **Overnight mail: UPS/FedEx/DHL**
American General Life Insurance Company
1050 N. Western St.
Amarillo, TX 79106

Annuities issued by **American General Life Insurance Company (AGL)** and
The United States Life Insurance Company in the City of New York (US Life)

Guarantees are backed by the claims-paying ability of the issuing insurance company.

Not FDIC or NCUA/NCUSIF Insured

May Lose Value • No Bank or Credit Union Guarantee
Not a Deposit • Not Insured by any Federal Government Agency

FOR FINANCIAL PROFESSIONAL USE ONLY. NOT FOR PUBLIC DISTRIBUTION.



Existing agent appointment

- Agents currently appointed with American General Life Insurance Company (AGL) and/or The United States Life Insurance Company in the City of New York (US Life) will not be required to complete a new appointment application.
- Existing contracting structure will be leveraged to contract In Good Order agents for the American Pathway series of fixed annuities.
- Inquiries: IMOBGA_PendReport@aig.com

New business submission

Required New Business items

- Annuity application (state-specific if applicable)
- State-required forms and notices (in appropriate states)
- Owner acknowledgment form (all states)
- AGL/US Life Client Profile form
- Reg 60 paperwork (New York only)
- Premium (payable to appropriate issuing company —no money orders or traveler’s checks)
- Replacement notice form
- 1035 Exchange/Trustee Transfer form with original signatures
- Signature Attestation form submitted within 30 days of contract issue. Otherwise, an original signed Replacement form, Transfer form, or a Signature Guarantee on a financial transaction form is required for any financial transaction request.
- Proof that non-natural owner has authorization to sign (ex: Corporate Resolution, Certification of Trust (COT), Power of Attorney (POA) less than one year old).
- For New Business inquiries
Email: AnnuityServiceCenter@aig.com
Phone: 888-438-6933, option 1
- For New Business Forms submission only (no inquiries)
Email: AIGAnnuityService@aig.com

New Business submission (with checks)

For business in all states except New York:

Make checks payable to: American General Life Insurance Company

| | |
|---|---|
| Regular mail: USPS (Post Office) First Class, Express & Priority | American General Life Insurance Company P.O. Box 650545 Dallas, TX 75265-0545 |
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| Overnight mail: UPS/FedEx/DHL | JPM Chase (TX1-0029) Attn: AGL 650545 14800 Frye Road, 2nd Floor Ft Worth, TX 76155 |
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For business in New York:

Make checks payable to: The United States Life Insurance Company in the City of New York

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|---|---|
| Regular mail: USPS (Post Office) First Class, Express & Priority | US Life P.O. Box 650545 Dallas, TX 75265-0545 |
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|----------------------------------|--|
| Overnight mail: UPS/FedEx/DHL | JPM Chase (TX1-0029) Attn: USL 650545 14800 Frye Road, 2nd Floor Ft Worth, TX 76155 |
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New Business submission (without checks)

For business in all states except New York:

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|---|--|
| Regular mail: USPS (Post Office) First Class, Express & Priority | American General Life Insurance Company P.O. Box 2708 Amarillo, TX 79105 |
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| Overnight mail: UPS/FedEx/DHL | American General Life Insurance Company 1050 N. Western Street Amarillo, TX 79106 |
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For business in New York:

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|---|--|
| Regular mail: USPS (Post Office) First Class, Express & Priority | US Life P.O. Box 2708 Amarillo, TX 79105 |
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|----------------------------------|---|
| Overnight mail: UPS/FedEx/DHL | US Life 1050 N. Western Street Amarillo, TX 79106 |
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New Business wiring instructions

- JPMorgan Chase Bank, N.A.
- ABA Routing Number: 021000021
- FBO: Contract Owner or Annuitant Name/Contract Number

All states except New York:

- Account Name: American General Life Insurance Company
- Account Number: 581929382

New York:

- Account Name: The United States Life Insurance Company in the City of New York
- Account Number: 581929481

New Business important notes

- Interest will only be credited when the contract is issued.
- Contracts will be issued on the later of the In Good Order date or receipt of funds date.
- Paperwork or funds must be received by 4 p.m. ET to be processed that business day.

Pending contract status and inforce contract information

- For new business and inforce contract information, please contact the Annuity Service Center at 888-438-6933, option 1.
- Email: AnnuityServiceCenter@aig.com
- Fax: 713-620-3829
- Online access for most pending and inforce fixed annuity contracts is available through aig.com/annuities; email annuityservicecenter@aig.com,

Please include:

- Email address
- Office address
- Phone number
- Title at the IMO
- IMO/BGA name
- Agency number or TIN
- WNLCommissionsCallCentermailbox@aig.com

* For agents please register at www.aig.com/annuities

Commission payment process

- Commissions will be paid by EFT (please complete Direct Deposit information in Licensing Onboarding Packet).
- Commission statements will no longer be available on Connex.
- Agents can register for File-share to have commission statements emailed, otherwise commission statements will be mailed.
- For commission-related questions, please contact your back office. You may also contact the Commission team via email.

Email: WNLCommissionsCallCentermailbox@aig.com

Phone: 888-866-5952

Annuities are long-term products designed for retirement.

Annuities issued by **American General Life Insurance Company (AGL)**, Houston, TX, except in New York, where issued by **The United States Life Insurance Company in the City of New York (US Life)**. Issuing companies AGL and US Life are responsible for financial obligations of insurance products and are members of American International Group, Inc. (AIG). Guarantees are backed by the claims-paying ability of the issuing insurance company. AGL does not issue products in the state of New York.